Nathaniel Nash

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I just parted ways with NWO IT Services, where I learned a lot about Managed Services and provided excellent support to over 80 businesses in the St. Louis Area.

Email: nathaniel.nash.89@gmail.com

Experience

JAN 2023 TO JULY 2024
NWO IT Services / nwoitservices.com

Customer Support	Cyber Security Support	Mac OS Support
VOIP Support	Windows Server Support	Email Support and Security
Meraki VPN Support	Active Directory Support	Domain Services
TCP/IP Support	Building PC's	Joining Users to Domains
Network Printer Support	PxE Imaging Windows 10/11 Pro	Microsoft 365 Support

SEPT 2022 TO PRESENT
Udemy Student / udemy.com

I am learning a lot of new things daily.
Passed the CompTIA Network+ on October 19th,2022.
Passed the CompTIA Security+ on November 14th, 2022.
Passed the CompTIA A+ on August 21st, 2021.

JULY 2014 TO SEPTEMBER 2022
Warehouse Worker / CDL Driver / USF Holland, Edwardsville, IL

I am a CDL A qualified driver with hazmat and tanker endorsements.
Ability to focus on the task and get things done in a timely manner.

Education

Udemy / E Learning

Tons of courses for all different kinds of things. I just completed the trifecta A+, Net+, and Sec+. I plan on doing courses on some of the Office 365 products just to get a deeper understanding of them to support end users. Also, if you want to see what I'm currently working on, check out my website. I am uploading all my course completion certificates and other information on there.

Associate in Applied Science / Southwestern Illinois College

AAS: Computer Tech Support / Help Desk